
Welcome to the

Public Transit Safety and Security Summit

For program and all event
materials visit the QR Code



TransitIsTheAnswer.org/safety



Public Transit Safety & Security Summit

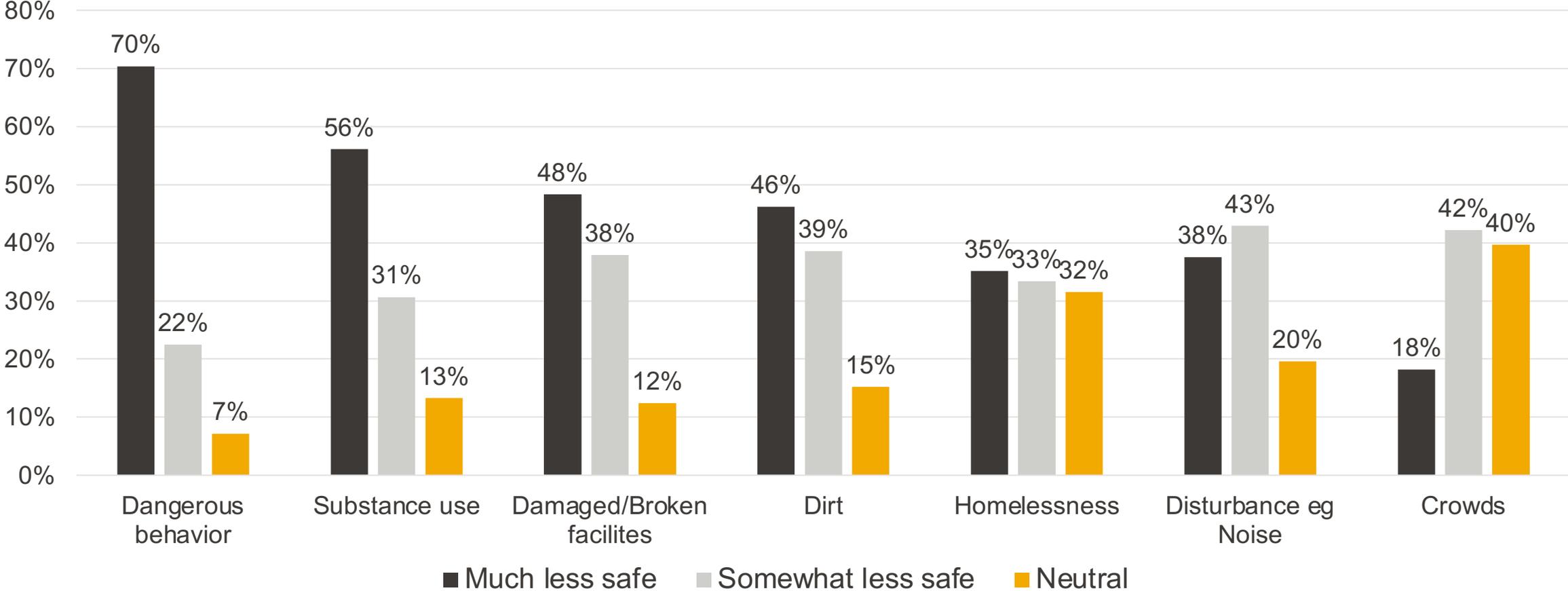
February 27, 2024



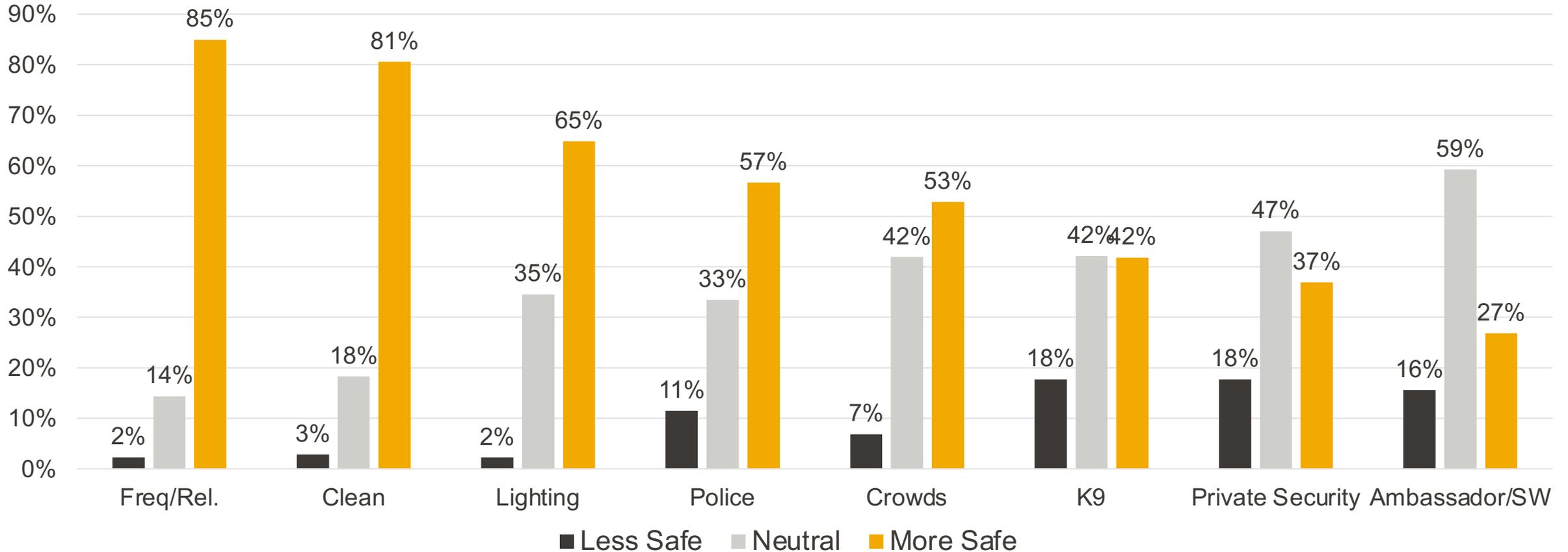
Regional Results



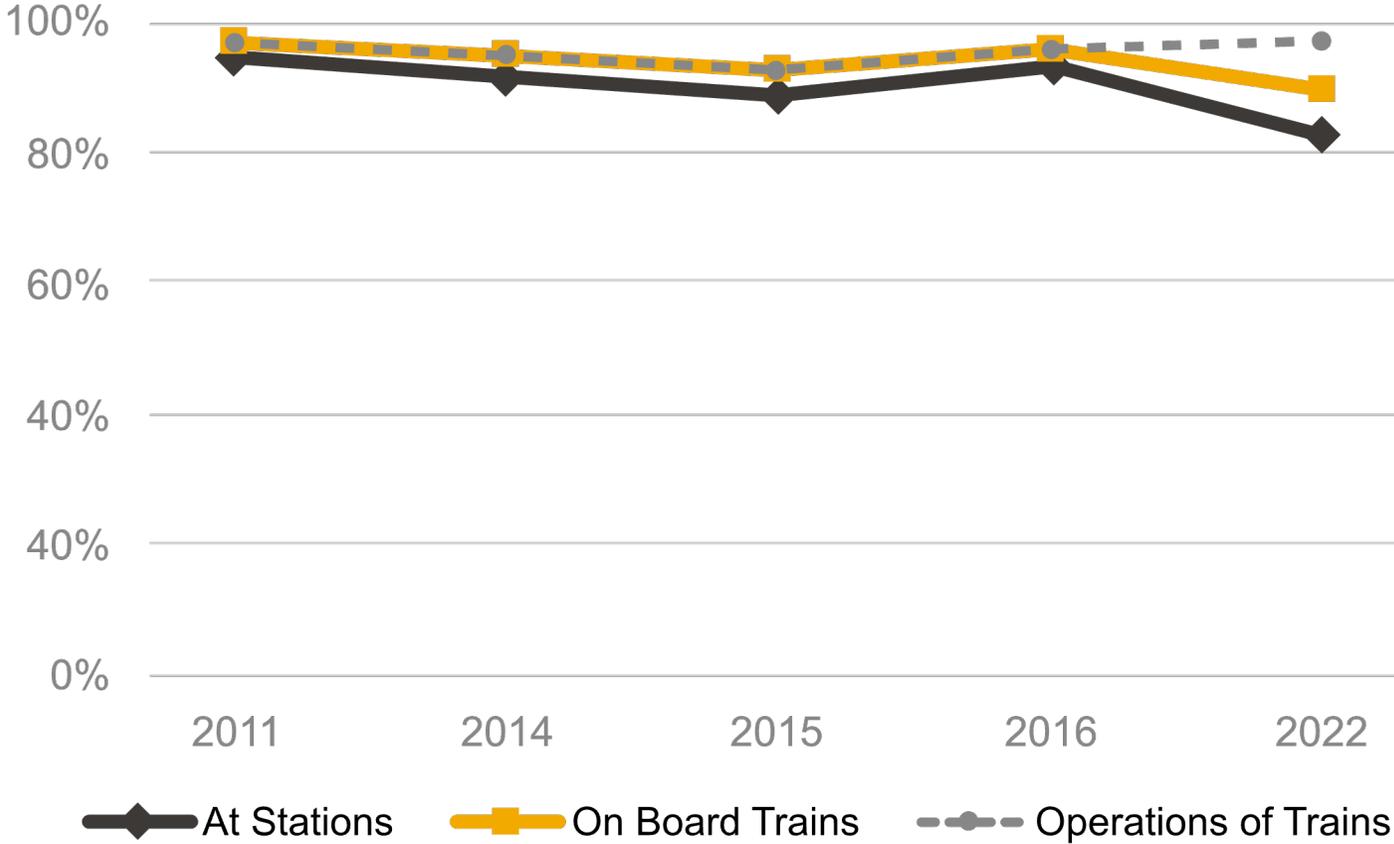
Behavioral issues, substance use, and damaged facilities make riders feel less safe



Frequent service, cleanliness, and better lighting make riders feel safer



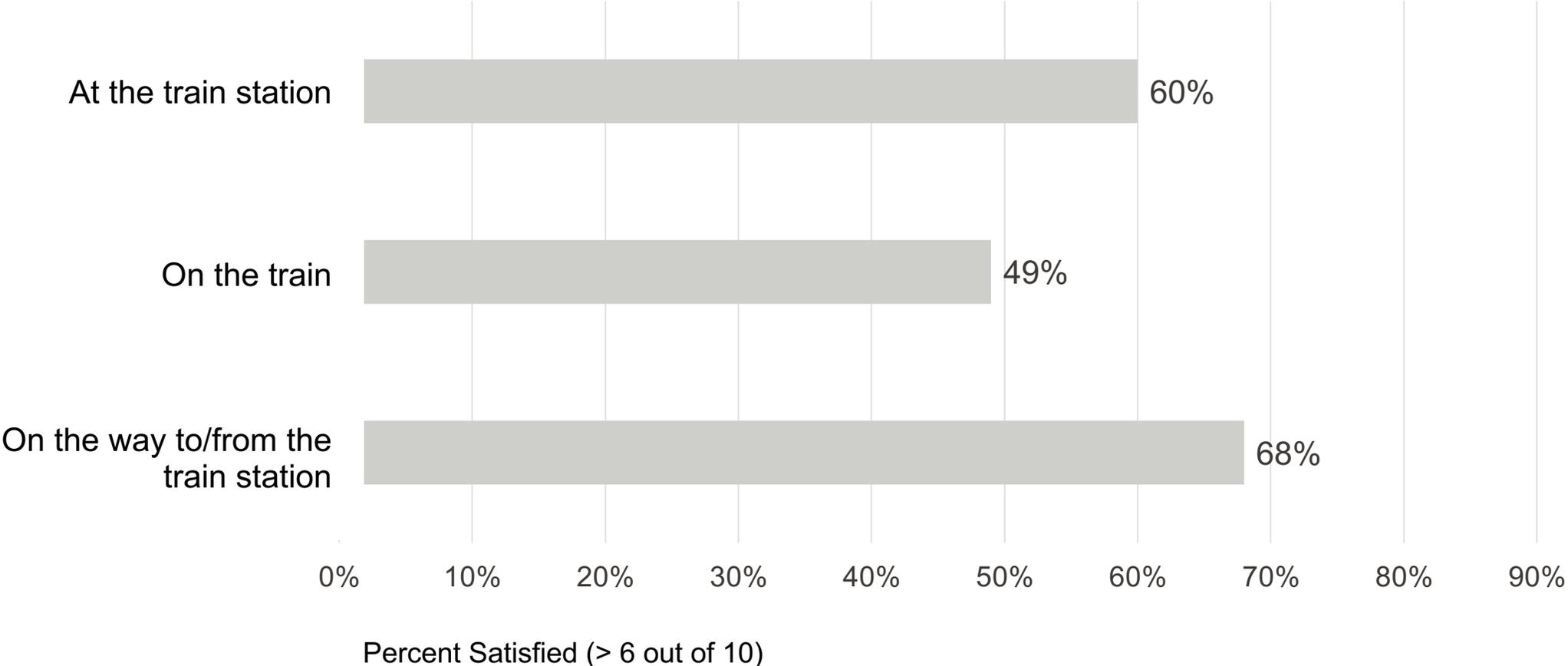
Metra riders generally feel as safe as before



Pace riders generally feel as safe as before



CTA rail riders feel less safe on the train and at stations



CTA riders weigh in on solutions to key painpoints

- Improvements that would encourage more frequent CTA use – Rank out of 11
 - Direct outreach to reduce homelessness, mental health, and substance issues on the system – Ranked 1
 - Fewer passengers used alcohol, tobacco, or other drugs – Ranked 2
 - If trains were better lit – Ranked 11



Many efforts underway

Metra:

- Awareness Signage
- Customer Code of Conduct Policy (new)
- New railcars to Include Security Cameras
- Station Renewal
- COPS app
- Officers supplied with Narcan
- De-escalation Training

Pace:

- Security cameras on all buses
- Increased investment in operator safety
- De-escalation training

- Public safety campaigns
- Bus familiarization training with first responders

CTA:

- Transit Worker Assault Mitigation
 - More investments in operator safety
 - Increased penalties
- Social Service agencies on Blue and Red lines
- Partnership with DFSS
 - 122 shelter placements
 - 47 housing placements



Breakout topics

- Crime and perception of crime on transit
- Social service solutions for transit
- Welcoming station and stop environments

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